

Maersk Line, Limited

Order handling overview

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Preference Cargo: US Government-impelled cargo

The Cargo Preference program works to promote and facilitate a US maritime transportation through the administration and compliance with US cargo preference laws

- **What is Government-impelled cargo?**

- Government-impelled cargo is cargo that:
- Is “procured, furnished, or financed by the United States Government” or is “generated by an instrumentality of the Government” – this includes both US Flag-impelled cargo and non-US Flag-impelled cargo
- Or, indirectly through financial sponsorship of a Federal program
- Or, in connection with a guarantee provided by the Federal Government

- **What percent of cargo is required to be carried on US-flag vessels?**

- Military Cargo 100% (Military Cargo Preference Act of 1904)
- Export Import Bank 100% (Public Resolution 17)
- Civilian Agencies Cargo at least 50% (Cargo Preference Act of 1954)
- Agricultural Cargoes at least 50% (Cargo Preference Act of 1954)

MLL is a member of the Maritime Security Program (MSP) and Voluntary Intermodal Sealift Agreement (VISA) programs:

MSP

- Establishes a fleet of active, commercially viable, militarily useful, privately owned vessels to meet national defense requirements and maintain a US presence in international commercial shipping
- The US Government has reauthorized MSP through 2025
- Maximum age of participating vessels is 25 years and 15 years upon entering the program
- Commit US flag vessels and supporting commercial transportation resources under an Emergency Preparedness Agreement (VISA)

VISA

- DOD's sealift readiness program through which it obtains assured access to US flag vessels and supporting intermodal capabilities if needed
- Satisfies MSP requirement and provides additional preference for DOD cargo
- Provides certain protections in the event of activation

Order Handling Overview

JUST ONE CLICK AWAY

maerskline.com

my.maerskline.com

FOLLOW US ON



IMPORTANT!

Registering US Government Business Profile

- You must register your office to read as “SGS Houston”
- If you also do commercial business, you will have two separate profiles:
 - Commercial profile will be local Maersk Office
 - Government profile will be “SGS Houston”
- Select the appropriate profile when booking cargo – if the Government profile is NOT selected, your cargo will be handled as if it were commercial cargo

Your local Maersk Line office

Country

United States

Office

SGS HOUSTON

The Woodlands

Charleston


Register this profile and book with this profile

Browser address bar: <https://my.maerskline.com/> Maersk Line :: Home

Language: ENGLISH | User status: YOU ARE NOT LOGGED IN

MAERSK LINE EXPORT BOOK LOOKUP TRACK HELP MENU

My Maersk Line




Download our new Mobile App

Download now to track your cargo, schedule a new shipment or receive notifications on the go.

Already registered?

Log in to manage and book new shipments.


LOG IN. REGISTER



Track shipment or container


Shipment, B/L, Container |

SEARCH




Schedules Beta

Get a sneak peek of the future of maerskline.com [here](#)



Мы говорим по-русски

- 我们说中文, Wir sprechen Deutsch, ...



MyFinance - Easy Account Management

[Click here to learn about MyFinance](#)

100%

Browser address bar: <https://my.maerskline.com/porta> Portal User Management

MAERSK LINE

Login

Username [Forgot username?](#)

Password [Forgot password?](#)

Remember my username

LOG IN

New User? [Please register here](#)

Enter login credentials

Browser address bar: <https://my.maerskline.com/dashl>

Language: ENGLISH | User: WILLIAM SAGIN

MAERSK LINE

EXPORT **BOOK** LOOKUP TRACK HELP MENU

My Maersk Line

Recently Booked Shipments

GO TO SHIPMENT OVERVIEW

Track by Shipment Binder

Shipment, B/L, Container no.

SEARCH

Your Tasks

You have no tasks pending.

BOOK NEW SHIPMENTS

DUPLICATE EXISTING SHIPMENT

100%

Browser address bar: <https://my.maerskline.com/book>

Language: ENGLISH | User: WILLIAM SAGIN

MAERSK LINE EXPORT **BOOK** LOOKUP TRACK HELP MENU

Book
Book Your Next Shipment With Ease

Book New Shipment
BOOK NEW SHIPMENT

Duplicate Existing Shipment
DUPLICATE EXISTING

Your Promise. Delivered.

To:

Special Conditions

Cargo requires temperature control Cargo is dangerous Cargo is oversized

Duplicate booking?
Speed up your booking process by duplicating your previous bookings.
[Duplicate booking](#)

Browser address bar: <https://my.maerskline.com/dashboard> | 100%

Browser address bar: <https://my.maerskline.com/book>

Language: ENGLISH | User: WILLIAM SAGIN

MAERSK LINE EXPORT BOOK LOOKUP TRACK HELP MENU

Book New Shipments

Booked By MAERSK LINE LIMITED

From
Enter city name

To
Enter city name

Special Conditions

Cargo requires temperature control Cargo is dangerous Cargo is oversized

[CONTINUE](#)

Duplicate booking?

Speed up your booking process by duplicating your previous bookings.

[Duplicate booking](#)

100%

Enter relevant shipment details



Norfolk (Virginia), United States

To

- us flag
- All Commodities**
- US Flag US Agricultural Cargoes
- US Flag US Civilian Agencies Cargo**
- US Flag US Export Import Bank
- US Flag US Foreign Military Sales
- US Flag US Military
- Please specify...

Select commodity – all will begin with: "US Flag..." or "non US Flag..."

Cargo is dangerous Cargo is oversized

Qty. 1 Container Type Please specify...

Weight (lbs)

+ Add another container type / commodity

Duplicate booking?
Speed up your booking process by duplicating your previous bookings.
[Duplicate booking](#)



Browser window showing the Maersk Line website. The address bar displays <https://my.maerskline.com/>. The page title is "Maersk Line :: Book New Sh...".

The navigation menu includes: MAERSK LINE, EXPORT, BOOK, LOOKUP, TRACK, HELP, MENU.

Form fields include:

- Dropdown menu: Please specify... (value: 1)
- Weight (lbs) input field
- Link: + Add another container type / commodity
- Contract input field (with a red arrow pointing to it and the text "Input contract number")
- Checkbox: Book on tariff (No Service Contract)
- Price Owner dropdown menu (with a red arrow pointing to it and the text "If you are an affiliate to the contract, manually enter the owner of the contract number above in order to pull the correct routing")
- Customer information section: CUSTOMER NAME, ADDRESS 1, ADDRESS 2, ADDRESS 3, ADDRESS 4, CUSTOMER NUMBER

Buttons and sections on the right:

- CONTINUE button
- Duplicate booking? section: Speed up your booking process by duplicating your previous bookings. [Duplicate booking](#)

Browser status bar: 100%

Browser address bar: <https://my.maerskline.com/> Maersk Line :: Book New Sh...

Navigation: MAERSK LINE EXPORT BOOK LOOKUP TRACK HELP MENU

Form fields:

- Add another container type / commodity
- Contract:
- Book on tariff (No Service Contract)
- (highlighted with a red box and arrow)
- CUSTOMER NAME
ADDRESS 1
ADDRESS 2
ADDRESS 3
ADDRESS 4
CUSTOMER NUMBER
-

Buttons: CONTINUE

Section: Duplicate booking?
Speed up your booking process by duplicating your previous bookings.
[Duplicate booking](#)

Footer: javascript:void(0) 100%

NOTE: if you are an affiliate you must add the contract owner as a new company for the first shipment

https://my.maerskline.com/l

Maersk Line :: Book New Sh...

MAERSK LINE

EXPORT BOOK LOOKUP TRACK HELP MENU

Edit party

Edit party details

CUSTOMER NAME
ADDRESS 1
ADDRESS 2
ADDRESS 3
ADDRESS 4
CUSTOMER NUMBER

CANCEL SAVE

Enter the following party details and select "SAVE" – this will allow you to select the contract owner for future shipments

Browser address bar: <https://my.maerskline.com/> Maersk Line :: Book New Sh...

Navigation: MAERSK LINE EXPORT BOOK LOOKUP TRACK HELP MENU

Book New Shipments

Configure your booking details below

Booking Details

Contact person

Booked By Reference (Optional)

Schedule

Departure Arrival Ocean Transit Time Vessel / Voyage

Price Overview

Origin	-
Freight	-
Destination	-
Total	-

The rates are hidden as you have not been given access rights to see the rates. However, you can proceed with the booking.

BOOK SHIPMENT

Fill in the remaining shipment level details and click "BOOK SHIPMENT"

Points of Contact

- **General Requests:** usflag.support@maersk.com
- **Bookings** (New & Amendments): usflag.support@maersk.com
- **Documentation** (BL Instructions, Amendments) – if manual: usgovsi@maersk.com. Note it is vital to submit required SI details prior advance manifesting deadlines.
- **Hazardous Declarations** (DGD, CPC, etc.): usflag.support@maersk.com
- **Shipper Owned Containers:** namequedo@maersk.com – provide booking info, container, to ensure terminal acceptance
- **Street Turns:** namdspgsc@maersk.com – note “US Flag” in subject line
- **ITAR / General Licensed Cargo:** usflag.support@maersk.com
- **Updates** on Freight Release, Customs Release, Tracking Report questions, Arrival Notice questions, etc.: usflag.support@maersk.com

Escalations

ESCALATION – LEVEL 1

- Dolores Johnson Dolores.Johnson@Maersk.com
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ESCALATION – LEVEL 2

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ESCALATION – LEVEL 3

- Vaughan Mann Vaughan.Mann@Maersk.com
Phone +1-281-863-6960

Questions?

For any additional questions, please reach out to your corresponding Maersk Line, Limited sales representative, email sales@mllnet.com, or call +1-703-351-9200

